

## *Faculty*

**Sandra Lowery, RN-BC, CCM** is President of CCMI Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 36 years, working locally and nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of Professional Case Management. In 1995, she was the recipient of CMSA's Case Manager of the Year award, and in 1996 received the Case Manager of the Year award from CMSNE. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President. She is a founder and past president of CMSNE.

**15 contact hours have been approved by the Georgia Nurses Association, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation.**

**Questions:** Call 603-329-7481  
or email [sandraloweryccmi@gmail.com](mailto:sandraloweryccmi@gmail.com)  
or email Donna Sullivan [rnfromny@gmail.com](mailto:rnfromny@gmail.com)

**Meeting site:**



**Catholic Health**  
St. Francis Hospital  
& Heart Center®

St. Francis Hospital  
& Heart Center  
100 Point Washington Blvd.,  
Conference Rooms B/C  
Roslyn, NY 11576

**Directions to be forwarded upon confirmation  
of paid registration.**

## ***Course Objectives***

- Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission
- Describe the process for the CCM credential
- Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the case manager with information to assist them in preparing for the CCM exam, as well as the ACM and ANCC CM certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

## ***Course Content***

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated frequently. The 300 page manual for the course includes:

- The domains of essential case management knowledge per national standards and the CCM Commission
- Overview of the CCM process and exam
- 170+ sample exam questions
- Self-assessment design
- Resources for self-study

## *Agenda*

## Day 1

8:00-8:30  
8:30-12:15

- Registration/Breakfast**
- Professional development and certification
- Case management concepts
- Skills for effective practice
- Outcomes & quality management
- Lunch**
- Legal & ethical issues
- Legislation for payers and providers
- Sample questions
- Intensive:* Private sector benefits

## Day 2

8:00-12:00

- **Registration/Breakfast**
- Private sector benefits  
(con't)
- *Intensive:* Public sector  
benefits
- *Intensive:* Occupational  
health/workers'  
comp/disability  
management

12:00-12:45

12:45–4:00

- Sample questions
- Lunch**
- Laws and resources for the disabled
- Sample questions
- Psychosocial impact on chronic disability
- Complementary and Alternative Medicine
- Behavioral health
- Sample questions

# Preparing For Case Management Certification

Friday, October 28  
and Saturday,  
October 29, 2022

St. Francis Hospital &  
Heart Center  
100 Point Washington Blvd.,  
Conference Rooms B/C  
Roslyn, NY 11576

*Co-sponsored by:*

*CCMI Associates*

*and*



*Case Management Society of  
America's Long Island Chapter*

Mail Registration Form - Preparing for Case Management Certification 10/28 & 10/29/22

Held at St. Francis Hospital & Heart Center, 100 Point Washington Blvd., Conference Rooms B/C Roslyn, NY 11576

Mail registration form & payment to: CCMI Associates, 74 Buckboard Rd., Duxbury, MA 02332

Name: _____	Company: _____	Security Code: _____	Exp. Date: _____
Mailing Address: _____	City, State, Zip Code: _____	Non-Member \$400	
Daytime phone: _____	City, State, Zip Code: _____		
Fee (includes course syllabus, meals & CEUs):	CMSA Member \$350		
Pay by credit card Credit Card: Visa, MC, AMEX, Discover Name as it appears on card.			
Billing address, if different from above: Address: _____			
Number: _____			
Prior registration and payment is required by 10/14/22. After 10/14/22 add \$25 late fee - interested participants must check for availability of openings.			
Payment after this date must be made in the form of credit card payment. CCMI Federal Tax ID#: 02-0522841. Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given, after that no refunds will be made. To email send to <a href="mailto:cmsne@comcast.net">cmsne@comcast.net</a> do not include credit card information, call office at 603-329-7481 with payment.			