## CMSA Northeastern Regional Coalition















## 1.5 CE Credits Nursing & SW Pending

Date:	Tuesday, May 16, 2023
Time:	<b>6:00PM-7:30 PM EST</b> (Please dial in 10 to 15 minutes prior to
	webinar)
Where:	VIRTUAL WEBINAR: In the comfort of your home or office
<b>Host Chapter:</b>	CMSA, Long Island Chapter
MARS IN STREET	Topic: Understanding & Effectively Managing the
CMSA LONG SLAND	Disruptive Workplace Behaviors of Bullying & Incivility
Objectives:	<ol> <li>Create awareness and insight into the personality of a bully.</li> <li>Discuss the collaboration needed between leadership, labor and human resources to create a zero tolerance for an incivility/bullying culture</li> <li>Discuss an approach to managing bullying and incivility based on emotional intelligence.</li> </ol>
Speaker:	Phyllis S. Quinlan, PhD, RN, NPD-BC - A certified transformational coach, Phyllis Quinlan, RN-BC, is the internal coach at Cohen Children's Medical Center, where she works with employees to identify and utilize character strengths to increase self-awareness, resilience and effectiveness. Dr. Quinlan has more than 40 years of nursing experience, working in a variety of clinical and educational roles. She has a bachelor's degree from Molloy College, a master's from The New School and a PhD from Warren National University.
Sponsored By:	Case Management Consultants to Professionals  WATER'S EDGE REHAB & NURSING CENTER AT PORT JEFFERSON
Fees and Payment	CMSA Members: <i>Free</i>
Registration:	Non-Members <b>\$20.00</b>
	Click here to register: Welcome to CMSA Northeastern Regional Coalition
	(cmsanerc.org) -

Sorry, there are no refunds or credits for future meetings given in the event that a person is unable to attend.

## **IMPORTANT INFORMATION:**

- -We recommend logging into the webinar 10 to 15 minutes prior to the start of the event. This way we can help should any technical issues arise.
- -To obtain your CEU Certificate you must attend the entire program. Instructions and survey access code will be provided at the end of the presentation. You must complete the survey in order to receive your CEU certificate within 30 days of the event.
- -Be aware once the webinar has started, we are unable to help with technical issues, so it is important to sign in 10 to 15 min prior to the event. Any questions?? Feel free to contact us.